



## **New Jersey Child Care Subsidy Program Frequently Asked Questions**

### **PROVIDER QUESTIONS**

**Q: Will child care providers continue to receive payment through the child care subsidy program while centers remain closed?**

A: Yes – all providers, including family child care providers, will receive payment for children enrolled in their program for March, April and May.

Providers that closed, regardless of whether directed by their local Health department, Town Executive Order or chose to close as a precaution will receive payment for March, April and May.

**Q: How do closure days work?**

A: Providers are allowed 22 closure days. However, because of COVID-19 and its impact, many providers were closed for more than the 22 closure days. Therefore, the Division of Family Development (DFD) approved additional closure days through the attendance system, EPPIC.

- Providers must enter closure dates from March 13 to 31 in EPPIC for March payment. For March 13 to 31<sup>st</sup>, providers submitted their closure requests to the CCR&Rs.
- April and May, closures days were done automatically.
- If providers were open, but the children were absent, they are eligible for payment for March. Parents must either code in EPPIC the child absences as “SICK DAYS,” or inform the CCR&Rs, which will allow payment for March.

**Q: What happens if parents are unable to enter SICK days in EPPIC?**

A: The CCR&Rs will communicate with parents and work with them to obtain the necessary information to enter into EPPIC.

**Q: Will providers receive payments if they remained opened in March?**

A: Providers who remained opened after March 13th will receive their regular subsidy payment for children enrolled plus an additional \$100 per child.

**Q: Are Family Child Care Providers that remain open eligible for the additional \$100?**

A: Yes, and they will continue to receive the \$100 if they remain open during this emergency.

**Q: Will providers continue to receive payment in April and May, even though they were directed to close by the Governors' Executive Order 110?**

A: Yes, child care centers will continue to receive payment for the months of April and May for children enrolled in the subsidy program, if they are closed.

**Q: Will child care centers that remain open continue to get the additional \$100?**

A: The additional \$100 for child care centers is only available for March. Child care centers that remain open must comply with Executive Order 110, which requires registration with the Department of Children and Families, Office of Licensing (DCF/OOL) and exclusively service essential personnel. Certified child care centers opened exclusively to provide emergency child care will receive payment through the Emergency Child Care Assistance Program.

## **PARENT QUESTIONS**

**Q: What happens to my subsidy, if my provider closes, and I am an essential worker and need child care?**

A: Contact your local Child Care Resource and Referral agency (CCR&R). They will help you find alternative care and a provider who is eligible to receive payment through the subsidy program.

**Q: How do I get my co-payment waived?**

A: If you were laid off or had hours reduced, you must contact the CCR&R. They will reassess your case and make the copay adjustment.

**Q: What happens if I am unable to submit my paperwork for recertification on time?**

A: March, April and May renewals automatically were pushed back to June 30, 2020, which allows extra time for parents to send in their paperwork.

**Q: With the school closing, can I change care from part-time to full-time for my school-age child?**

A: Yes, if you are an essential worker and need full-time care, you should contact the CCR&R to tell them you need full-time care.