



Dear NJCCIS User,

We are implementing a new Single Sign-On (SSO) feature in **NJCCIS** beginning Monday to help streamline access to system tools as part of the e-Child Care system integration into NJCCIS.

**What is Single Sign-On (SSO)?**

Single Sign-On (SSO) allows you to securely access NJCCIS and related tools using one set of login credentials, eliminating the need to manage multiple usernames and passwords.

**Action Required:**

All existing NJCCIS users will need to complete a **one-time account activation of Single Sign-On (SSO) beginning Monday, June 22, 2026.**

This update will:

- Improve access to NJCCIS and related tools.
- Support a more efficient and secure user experience.

Please note:

- This applies to **every NJCCIS user.**
- The activation process is **only required once.**

*Thank you for your attention to this important update and for your continued partnership.*

|   |   |               |        |               |                   |                |                   |                  |                   |                 |                   |               |                   |                 |        |
|---|---|---------------|--------|---------------|-------------------|----------------|-------------------|------------------|-------------------|-----------------|-------------------|---------------|-------------------|-----------------|--------|
|   | <b>NJCCIS Call Center Hours</b>   |               |        |               |                   |                |                   |                  |                   |                 |                   |               |                   |                 |        |
| <b>Customer Service Phone</b><br>☎ 1.800.332.6512         | <table border="0"><tr><td><b>Sunday</b></td><td>Closed</td></tr><tr><td><b>Monday</b></td><td>8:00 am – 6:00 pm</td></tr><tr><td><b>Tuesday</b></td><td>8:00 am – 6:00 pm</td></tr><tr><td><b>Wednesday</b></td><td>8:00 am – 6:00 pm</td></tr><tr><td><b>Thursday</b></td><td>8:00 am – 7:00 pm</td></tr><tr><td><b>Friday</b></td><td>8:00 am – 6:00 pm</td></tr><tr><td><b>Saturday</b></td><td>Closed</td></tr></table> | <b>Sunday</b> | Closed | <b>Monday</b> | 8:00 am – 6:00 pm | <b>Tuesday</b> | 8:00 am – 6:00 pm | <b>Wednesday</b> | 8:00 am – 6:00 pm | <b>Thursday</b> | 8:00 am – 7:00 pm | <b>Friday</b> | 8:00 am – 6:00 pm | <b>Saturday</b> | Closed |
| <b>Sunday</b>   | Closed  |               |        |               |                   |                |                   |                  |                   |                 |                   |               |                   |                 |        |
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| <b>Saturday</b>   | Closed  |               |        |               |                   |                |                   |                  |                   |                 |                   |               |                   |                 |        |
| <b>Customer Service Email</b><br>✉ NJCallCenter@e-tcc.com |   |               |        |               |                   |                |                   |                  |                   |                 |                   |               |                   |                 |        |